Gmail

M Jones <[redacted]@gmail.com>

Order 1019-119-342

4 messages

Mytrip <no-reply@support.us.mytrip.com> 30 May 2024 at 05:40
Reply-To: Mytrip <no-reply@support.us.mytrip.com>
To: [redacted]@gmail.com

mytrip

Hi Michael,
We are contacting you because you reached out via chat, however, we did not receive your response. Please find your answer below:

Please contact us back to change your date. We are pleased to assist you.

Please note this email address cannot receive replies. Kindly call or chat with us if you have any further questions.
Thank you.

Dieu T
Mytrip

Please note that this is a no-reply email.
If you would like to contact us, please click here.

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Mytrip <no-reply@support.us.mytrip.com> 30 May 2024 at 06:42
Reply-To: Mytrip <no-reply@support.us.mytrip.com>
To: [redacted]@gmail.com

mytrip

Hi Michael,
We are contacting you because you reached out via chat, however, we did not receive your response. Please find your answer below:

The airline permits changes with the price difference of 330.29 USD per person.

I'd be happy to help you make the change. Currently, the total charge for rebooking, including the tax and/or fare difference, is 330.29 USD per person.

Your new flight details:

Mon, 3 Jun - MF842
Departing: Ho Chi Minh City (SGN) at 08:00
Arriving: Xiamen (XMN) at 11:55

Mon, 3 Jun - MF8509
Departing: Xiamen (XMN) at 15:00
Arriving: Shanghai Hongqiao (SHA) at 17:00

Tue, 2 Jul - MF8522
Departing: Shanghai Hongqiao (SHA) at 16:10
Arriving: Xiamen (XMN) at 17:50

Tue, 2 Jul - MF841
Departing: Xiamen (XMN) at 19:45
Arriving: Ho Chi Minh City (SGN) at 22:00

Please note that some additional services such as seat selection or meal reservation may not be included in the new ticket and the new ticket price is different time to time.

Please note that your ticket has not been changed yet. If you want to change your flight, kindly contact us back for further assistance.

Please note this email address cannot receive replies. Kindly call or chat with us if you have any further questions.
Thank you.

Lê T
Mytrip

[Quoted text hidden]

Mytrip <no-reply@support.us.mytrip.com> 30 May 2024 at 07:34
Reply-To: Mytrip <no-reply@support.us.mytrip.com>
To: [redacted]@gmail.com

mytrip

Hi Michael,

Regarding your booking number OFFANZ.

We are always required to follow the airline rules for the ticket(s) that you have booked through us.

According to the rules set out by the airline it is possible to make changes to your booking with the airline fee of 248.92 USD USD. We are glad to assist you in making the required change, our service fee of Free of charge with Flexible ticket USD.

As per the below details, the connection from Xiamen to Shanghai is MF8545 19.00 -20.50 that you wish to change is not allowed to book on our system so I suggest the alternative. The total fee including the fees mentioned above and any tax difference and/or difference in price, is at the moment 248.92 USD USD.

Mon, 3 Jun - MF842
Departing: Ho Chi Minh City (SGN) at 08:00
Arriving: Xiamen (XMN) at 11:55

Mon, 3 Jun - MF8509
Departing: Xiamen (XMN) at 15:00
Arriving: Shanghai Hongqiao (SHA) at 17:00

Tue, 2 Jul - MF8518
Departing: Shanghai Hongqiao (SHA) at 08:10
Arriving: Xiamen (XMN) at 09:55

Tue, 2 Jul - MF841
Departing: Xiamen (XMN) at 19:45
Arriving: Ho Chi Minh City (SGN) at 22:00

Please note that your ticket(s) have not been rebooked at this point and that we therefore cannot guarantee the total price for this change. If seat availability changes, the total price will also change. If the price goes up, we will contact you to make you aware of the new cost.

If you do not want to rebook your trip, you can ignore this email.

Please note that this is a no-reply email. If you have further questions regarding your rebooking, you are welcome to contact us by phone.

Kind regards,
Le Ngoc H
Mytrip

[Quoted text hidden]

Mytrip <no-reply@support.us.mytrip.com> 30 May 2024 at 08:22
Reply-To: Mytrip <no-reply@support.us.mytrip.com>

To [redacted]@gmail.com

mytrip

Hi Michael,
We are contacting you because you reached out via chat, however, we did not receive your response. Please find your answer below:

We thank you so much for your patience. We hope that we have not caused any inconvenience for you.

The airline permits changes with the price difference is 339.12 CAD.

I'd be happy to help you make the change. Currently, the total charge for rebooking, including the tax and/or fare difference, 339.12 CAD. Luckily for you, since you have the flexible ticket, you will not be charged service fee and the airline fee for rebooking.

Your new flight details:

Mon, 3 Jun - MF842
Departing: Ho Chi Minh City (SGN) at 08:00
Arriving: Xiamen (XMN) at 11:55

Mon, 3 Jun - MF8509
Departing: Xiamen (XMN) at 15:00
Arriving: Shanghai Hongqiao (SHA) at 17:00

Tue, 2 Jul - MF8522
Departing: Shanghai Hongqiao (SHA) at 16:10
Arriving: Xiamen (XMN) at 17:50

Tue, 2 Jul - MF841
Departing: Xiamen (XMN) at 19:45
Arriving: Ho Chi Minh City (SGN) at 22:00

Would you like to proceed with rebooking your ticket(s) to the above alternative option?

Please note this email address cannot receive replies. Kindly call or chat with us if you have any further questions.
Thank you.

Thioanh N
Mytrip

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