



COMMISSIONER FOR HUMAN RIGHTS
COMMISSAIRE AUX DROITS DE L'HOMME

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

Mr Michael Jones



Reference: CDH 005/14

Strasbourg, 24 April 2014

Dear Mr Jones,

Thank you for your message, which has been safely received and treated today by the Office of the Council of Europe's Commissioner for Human Rights.

Although taking into high consideration all allegations of human rights violations, the Commissioner is not entitled to deal with individual complaints, as stated in his mandate. This means that our Institution cannot take any specific action to address the issue you brought to our attention.

However, you may find useful to know that in your country exists the Parliamentary and Health Service Ombudsman, an independent, non-judicial body which might be of assistance to you. Its address is:

The Parliamentary and Health Service Ombudsman
Millbank Tower
Millbank
London
SW1P 4QP
Complaints Helpline Tel: 0345 015 4033

Wishing you a satisfactory outcome to your situation,

Yours sincerely,

Isil Gachet
Director

Office of the Commissioner for Human Rights